



## Comparison Between the Online Results Verification Service and the Results Service E-Delivery

IELTS USA provides two ways to obtain test results from test takers who are applying to your institution:

Online Results Verification Service	Results Service E-Delivery (previously E-Download)
A secure online system that allows Administrators to search and verify IELTS results using the test taker's unique Test Report Form (TRF) number printed on the bottom right corner of the paper Test Report Form. This service allows the user to view the test takers' details and band scores online, and does not require the test center to send you the results. You are able to look-up any TRF number that is valid (within the two-year validity period).	Transmits IELTS results to the registered institution's online results service portal, allowing the organization's Administrator to securely access and download authentic IELTS results for all test takers who elect to send their scores to the receiving institution. Scores are downloaded into a CSV, Excel, or JSON file.

Both services are complimentary to IELTS stakeholders and both services require you to login with an User ID and a password provided by IELTS.

Institutions that sign up for the Results Service E-Delivery will have automatic access to the Online Results Verification Service, however, institutions that sign up for the Online Results Verification Service **will NOT have automatic access** to the Results Service E-Delivery. Please note, there is a separate registration process for the Results Service E-Delivery because it is a new service.

The most important differences between these two services are:

**1. Ability to perform bulk downloads**

You will be able to run bulk downloads **only** if you sign up for the **Results Service E-Delivery**. Bulk files can be downloaded in CSV, Excel or JSON format (JSON files can be uploaded into your CRM system). If you're signed up for the Online Results Verification Service, you **will not** be able to perform bulk downloads, but you will be able to lookup Test Report Forms one at a time using the Test Report Form number.

**2. Delivery of test results**

You will **continue** to receive paper Test Report Forms **only** if you sign up for **Online Results Verification Service**. Once you sign up for the Results Service E-Delivery, you will **stop** receiving paper Test Report Forms!

- **Results Service E-Delivery:** Once you are registered to receive scores via the Results Service E-Delivery, you will be able to download test scores from test takers who have listed your institution/program as a recipient. Remember: If you are signed up for Results Service E-Delivery, you will have access to Online Results Verification Service automatically.
- **Online Results Verification Service:** You will receive paper Test Report Forms, but you can also lookup test results if test takers provide you with their Test Report Form number. You will also be able to lookup results from test takers who did not designate you as the receiving organization for their paper test report forms.

### COMPARISON

Depending on which service you've signed up for, you will have the ability to:	Online Results Verification Service	Results Service E-Delivery
Perform bulk downloads	N	Y
Perform bulk uploads to CRM systems	N	Y
Receive paper results when test takers identify you as a receiving organization	Y	N
Receive results electronically (by downloading) when test takers identify you as a receiving organization	N	Y
Lookup results by Test Report Form number provided by the test taker	Y	Y